

AUTOMATE COMMON PROCESSES

62%

62% of businesses believe slow, manual processes are limiting their revenue

46%

46% of small and mid-sized businesses say they waste significant time daily on paper intensive processes

60%

60% of businesses agree the only way to keep up with the increasing volumes of electronic content is with automation

45%

45% of activities currently performed by individuals in the workplace can be automated

81%

81% of small and mid-sized businesses plan to impact the bottom line with improved document workflows

20%

Approximately 10-20% of human work hours are spent on dull, repetitive computer tasks that can be automated

We live in a digital world. Yet organizations still rely on manual steps for repetitive, routine tasks and processes. Untold workforce hours are spent tediously entering data into systems, searching for information, and manually routing documents from person to person for review, approval, and signature. This not only grinds entire processes to a halt, but it introduces significant opportunities for errors, headaches, and unnecessary costs.

No journey to digital transformation can be complete without process automation. Opportunities for process automation present themselves in almost any business context. Certain processes in finance, HR, operations and legal are particularly prone to repetitive, multi-step tasks and manual data entry and are prime candidates for automation.

At West X, our goal is to help our clients remove repetitive, low value tasks from employees, so they can focus on work that drives innovation and profit.



THE BENEFITS



Streamline Operations



Boost Productivity



Increase Efficiency



Gain Competitive Advantage



Reduce Costs



Improve Employee Engagement

OUR METHODOLOGY



Understanding the current environment is critical to creating an efficient and effective future state of operations for any organization, business unit, or team.

Our assessment services help uncover inefficiencies behind your paper-intensive processes. We identify how certain processes can be optimised and digitised: the ideal starting point to reduce costs and increase productivity.

We use our expert knowledge in business process management, our unique assessment methodology, and proprietary tools to give you a data-driven view of your document-driven processes. This approach provides a detailed understanding of your document-intensive processes, allowing us to identify inefficiencies and uncover opportunities for simplification and digitization.

	Digital Business Assessment
Vision & Goals Discovery	✓
Voice of the Employee Survey	✓
Team Workshops	✓
Process Mapping	✓
Technical Scoping	✓

MEET ROGER, OUR DIGITAL BUSINESS CONSULTANT

Need help developing a digital business strategy to improve the efficiency and day-to-day operations of your business?

Sit down with a Digital Business Consultant and learn how to:

- Speed Up Business Processes
- Automate Repetitive, Low Value Tasks
- Accelerate Information Retrieval
- Initiate Digital Workflows
- Respond Quicker to Customer Inquiries
- Manage Electronic Documents and Records
- Automate Compliance & Governance



*Sources: IDC, AIIM, KPMG, Xerox, Hadoop